

| Sys ID | Title  | SharePoint Category | System Description   | Status  | Is the system Externally Hosted (External) or On-site at Civic Centre (Internal) |
|--------|--|---------------------|--|---------|--|
| 639    | ASH  | Business System     | Debt consolidation system - File transfer program  | LIVE    | Internal   |
| 642    | CDB (Contracts Database)   | Business System     | Lists all the contracts in Bromley   | LIVE    | Internal   |
| 645    | Registrars Index Search Report   | Business System     |  | LIVE    | Internal   |
| 514    | Xpress   | Business System     | Elections system used for elections and postal votes   | LIVE    | Internal   |
| 538    | FIRM   | Business System     | Log of all FOI/EIR/DPA requests/ Freedom of Information Request  | LIVE    | Internal   |
| 551    | Registrars Online (RON)  | Key Business System | Birth deaths and marriages system  | LIVE    | External   |
| 555    | Stopford ebookings   | Business System     | Bookings systems - Birth deaths and marriages and bulky waste  | LIVE    | Internal   |
| 349    | Modern.Gov   | Key Business System | Local authority support - provides the back office system to create Council agendas and minutes, as well as supporting the committee report writing system which enables Officers to write and review reports on the Intranet. The system also supports the agenda and minutes document viewing app (both Part 1 - Public and Part 2 - Exempt which is viewed by Councillors on their Ipads), and the committee services web pages, which run parallel to the Council website and enable members of the public to view information regarding meetings and councillors. | LIVE    | Internal   |
| 366    | Norwell  | Key Business System | File case management system used in Legal  | LIVE    | Internal   |
|        | CDS Committee Document Systems   | Business System     | Modern.gov see below (externally hosted) document store  |         | Internal   |
| 527    | Bromley Knowledge - external website / Extranet  | Key Business System | Public facing web site www.Bromley.gov.uk (site to site VPN wioth Bluesky?)  | LIVE    | External   |
| 655    | Corporate website Eform integration  | Business System     |  | LIVE    | Internal   |
| 656    | Corporate website Eform address lookup   | Business System     |  | LIVE    | Internal   |
| 657    | Corporate website bin lookup   | Business System     |  | LIVE    | Internal   |
| 658    | Corporate address lookup external facing web service   | Business System     |  | LIVE    | Internal   |
| 531    | CRM  | Business System     | Main public facing database system for Customer Service centre and customer contact  | LIVE    | Internal   |
| 549    | Qmatic   | Business System     | Used by Customer Service Centre for ticket and que for public  | LIVE    | Internal   |
| 189    | BusinessObjects Business View Manager (Anite)  | Business System     | Manage reporting across multiple data sources and applications by simplifying data access, change management and data-level security processes   | LIVE    | Internal   |
| 200    | Capita ONE   | Key Business System | Central Pupil Database for Bromley. ONE is a database used within Education to record educational information about Bromley Children. It is used by many teams within the department and is our main source of data for statutory recording back to the DCSF.  | LIVE    | Internal   |
| 519    | Staff Plan (Homecare Rosta)  | Business System     | Provide support to Bromley residents re care/support roster system for homecare  | LIVE    | Internal   |
| 528    | Business Objects (CareFirst)   | Key Business System | Reporting tool used for CareFirst  | LIVE    | Internal   |
| 530    | Bromley Home seekers (Choice Based Lettings interfaced by ANITE)   | Business System     | Link or dependency between Anite housing and external web site (replaced by Orchard / Hope)  | LIVE    | External   |
| 643    | Anite Integrations   | Business System     | Financial integrations on a regular basis and also financial year end  | LIVE    | Internal   |
| 126    | PAMS 3.0   | Business System     | Parent Assessment Manual software  | LIVE    | Internal   |
| 202    | Carefirst  | Key Business System | Social care system used to support Adults and Children   | LIVE    | External   |
| 203    | Childview  | Key Business System | Used to support young people at risk   | LIVE    | Internal   |
| 31     | Crystal Reports  | Business System     | Reporting software for Capital ONE   | LIVE    | Internal   |
| 311    | Guardian   | Business System     | Used by Social Services  | LIVE    | Internal   |
| 505    | Wisdom (CareStore)   | Business System     | Document management system for Carefirst   | LIVE    | External   |
| 556    | TCES   | Key Business System | System used for supplying patients at home with hospital equipment in their home   | LIVE    | External   |
| 568    | IYSS   | Business System     | Integrated Youth Support System  | LIVE    | Internal   |
| 572    | EMIS   | Business System     | EMIS is a web client for patient records with restricted access through LBB N3 link.   | LIVE    | External   |
| 592    | EASI Tracker   | Business System     | Used by direct care team to track the movement of 3rd party contracted staff for home visits   | LIVE    | Internal   |
| 595    | Ferret   | Business System     | Financial means test for disabled facilities grants  |         |  |
| 602    | Palbase  | Business System     | PalBase features include the tracking of clients through all their treatment including follow up, attendance and drop out, the identification and management of risk, the analysis of offending behaviour, the management of waiting times and discharge information   | LIVE    | Internal   |
| 604    | Millcare   | Business System     | Software package with management and maintenance support for the processing of raw data extracted from the testing laboratory test results. The pathway of managing results is more involved than just this IT package. Also our whole programme has gone out to tender and will not be provided the PH team after October 2017  | LIVE    | External   |
| 607    | PGP  | Business System     | Secure email tool to provide encrypted laboratory test results between the testing laboratory and the Sexual Health office.  | LIVE    | External   |
| 618    | Veryan WorkPlace   | Business System     | Bespoke database for the management of work related learning which holds information on employers including health & safety checks carried out along with the history of work experience placements offered.   | LIVE    | Internal   |
| ECHS   | Respond 3.7 (CYP and ACS X2)   | Business System     | Complaints system  | LIVE    | Internal   |
|        | Capita ONE Online – Test   | Business System     | Test system  | Retired |  |
|        | QES  | Business System     | Childrens database   | LIVE    | External   |
| 168    | Anite Housing (OHMS)   | Business System     | Bromley housing system used to provide temporary accommodation   | LIVE    | Internal   |
| 169    | Information@Work (Anite Images@Work is a different system owned and managed by Liberata for the Revenue and Benefits system) | Key Business System | Store of scanned images and letters etc. for housing department  | LIVE    | Internal   |
| 280    | InfoMaker  | Business System     | Reporting tool used to build letters and reports in Anite housing system   | LIVE    | Internal   |
| 170    | ArcGIS 10 Desktop  | Desktop Application | Geographical tool  | LIVE    | Internal   |
| 11     | AutoCAD  | Desktop Application | Drafting software: produce 2D CAD drawings that you can edit, repurpose and share  | LIVE    | Internal   |
|        | AutoCAD Map 3D 2013  | Desktop Application | Drafting software: produce 3D CAD drawings that you can edit, repurpose and share  |         | Internal   |
| 13     | Autodesk Vehicle Tracking 2016   | Desktop Application | Vehicle tracking software - transportation analysis and design solution: predictably evaluate vehicle movements on transportation or site design projects - Installed on two 2 PCs in the Traffic Department   | LIVE    | Internal   |
| 636    | Nortoguide   | Business System     | Mapping workflow tool  | LIVE    | Internal   |
| 646    | Confirm Status Log Report  | Business System     | provide reporting for all Confirm  | LIVE    | Internal   |
| 648    | FMS (Fix My Street) integration  | Business System     |  | LIVE    | Internal   |
| 649    | EHTS (Uniform) Integration   | Business System     |  | LIVE    | Internal   |
| 652    | FMS (Fix My Street) Addition Comments Email Service  | Business System     |  | LIVE    | Internal   |
| 654    | Green garden waste subscription Integration  | Business System     | Integration platform   | LIVE    | Internal   |
| 275    | IDOX   | Key Business System | Document Management system for Planning, Environemtnal Health  | LIVE    | Internal   |
| 416    | SASPAC   | Business System     | SASPAC is a software package designed to store, interrogate, analyse and present UK Census datasets and other small area statistics  | LIVE    | Internal   |

|     |  |                     |   |        |          |
|-----|--|---------------------|---|--------|----------|
| 441 | SMS Swipe Card System symmetry (multiMAX 6)              | Business System     | Premises Security software - ID badge management etc.   | LIVE   | External |
| 478 | Tranman  | Business System     | Transport db - used at depot for logging Council vehicles   | LIVE   | Internal |
| 490 | Uniform  | Key Business System | Property management software  | LIVE   | Internal |
| 526 | Bevis (Blue Badge)                                       | Business System     | Blue badge allocation and management  | LIVE   | External |
| 534 | licensing.gov.uk (ELMS)                                  | Business System     | Electronic licencing system (temporary events)  | LIVE   | External |
| 560 | Triscan Odyssey Web                                      | Business System     | Fuel Management Systems, Tanks, Fuel Pumps, Dispensers, Fuel Monitoring Systems, Gauges and Software - Direct from the UK's Number One Manufacturer   | LIVE   | Internal |
| 596 | ICES   | Business System     | Tim Ho+rsmán  | LIVE   | External |
| 66  | IDPro 7  | Business System     | licence card production for public health / food protection? - prints licences cards from Uniform/IDOX  | Unsure | Internal |
| 73  | K2   | Business System     | Property system used to manage Bromley property assets  | LIVE   | Internal |
| TBA | Trapeze Desktop  | Desktop Application | an operating company of Constellation Software that is engaged in the development, installation and customization of intelligent transportation systems. Its product offerings include scheduling, route optimization, staffing asset management, and communication systems.  | LIVE   | Internal |
| 700 | Video Alert  | Business System     | External system that monitors moving traffic and identifies traffic violations / issues penalty tickets   | LIVE   | Internal |
| 701 | Apcoa Parking system - 3 Sixty                           | Business System     | Penalty charge notices - issuing and processing system  | LIVE   | External |
| 702 | Data cache   | Business System     | Penalty charge notices payment system   |        |          |
| 703 | Adlante  | Business System     | Penalty charge notices payment system   |        |          |
| 704 | Response Master  | Business System     | Penalty charge notices decision making and correspondents system  | LIVE   | External |
| 705 | Ringo  | Business System     | Cashless parking system   |        |          |
| 212 | Condeco  | Key Business System | Room booking system   | LIVE   | External |
| 27  | Confirm (Highways) to be call On Demand (will be exterr  | Key Business System | Asset management and customer contact system. Separate systems used for<br>• Highways and Neighbourhood Management, ECS   | LIVE   | Internal |
|     | Confirm ( Property)                                      | Key Business System | Asset management and customer contact system. Separate systems used for<br>• Property Maintenance   |        | Internal |
| 539 | GIS - Earthlight   | Business System     | Geographical tool (Internal mapping tool)   | LIVE   | Internal |
| 635 | GIS - Arrora & Cluster (Public facing mapping)           | Business System     | Public Geographical tool  | LIVE   | Internal |
| 146 | Academy  | Key Business System | Benefits and finance system - hosted at Liberata  | LIVE   | External |
| 188 | AXIS (Aims)  | Business System     | This is Aims payment system used for managing financial payments  | LIVE   | Internal |
| 230 | Discoverer 11.1  | Business System     | Reporting and querying tool for Oracle FIS  | LIVE   | Internal |
| 644 | HSBC Export  | Business System     | Oracle linkage  | LIVE   | Internal |
| 277 | Incase 5 Intelligence                                    | Business System     | Case management software for fraud investigation specifically for public sector organisations -   | LIVE   | Internal |
| 384 | Oracle V12   | Business System     | LBB main financial accounting system including purchasing, payment to suppliers, raise invs to debtors, general ledger.   | LIVE   | Internal |
| 532 | EBM (Employee Budget Monitoring)                         | Business System     | LBB Employee budget monitoring system, can monitor salary spend etc   | LIVE   | Internal |
| 537 | FBM (Full Budget Monitoring)                             | Business System     | FLbb finance budget monitoring i.e. Bromley budget holders can monitor and manage budgets   | LIVE   | Internal |
| 542 | Iproc  | Key Business System | Procurement system linked to Oracle FIS   | LIVE   | Internal |
| 547 | Oracle   | Key Business System | LBB main financial accounting system including purchasing, payment to suppliers, raise invs to debtors, general ledger.   | LIVE   | Internal |
| 548 | Paye.net (Chip and PIN)                                  | Key Business System | Customer payment system   | LIVE   | Internal |
| 575 | Version ONE  | Business System     | Financial scanning system   | LIVE   | Internal |
| 597 | Images@Work (Liberata)                                   | Key Business System | Viewscanned documents/evidence for benefit applications   | LIVE   | External |
| 616 | UMIS   | Other               | Domain name services and registration ??  |        | External |
| 72  | JCAD LACHS   | Business System     | Authority system for insurance/claims handling etc.   | LIVE   | Internal |
| 525 | Adecco (Beeline)   | Business System     | Externally hosted Web site used by the council to apply for temporary members of staff  | LIVE   | External |
| 638 | ASDMS (Agency Staff Data Management System)              | Business System     | Data Warehouse  | LIVE   | Internal |
| 270 | IBM Cognos Impromptu 7.5                                 | Business System     | Cognos Impromptu is an intuitive, user-friendly system that enables non-technical personnel to quickly and easily design and distribute business intelligence reports.  | LIVE   | Internal |
| 521 | Resourcelink   | Business System     | HR payroll databases  | LIVE   | External |
| 541 | HR Self-Service (My View)                                | Key Business System | HR system for managers and employees etc.   | LIVE   | External |
| 557 | Learning Nexus - Bromley Learning Hub                    | Business System     | Bromley training and learning online system   | LIVE   | External |
| 561 | Web Recruitment  | Business System     | Local authorities recruitment interface   | LIVE   | External |
| 570 | Altair (Heywood)   | Business System     | Pensions system   | LIVE   | External |
| 635 | CoreStream   | Business System     | Hosted system used to hold LBBs Information Asset Register (recording data assets)  | LIVE   | External |
| 274 | IDEA 8.4   | Business System     | Data analysis software allows to compile information for numerous sources in different formats  | Unsure | Internal |
| 45  | Egress Switch  | Enterprise System   | Encryption Software for email   | LIVE   | Internal |
| 518 | Zantaz EAS Autonomy                                      | Enterprise System   | Support the archiving of data and emails  | LIVE   | Internal |
| 520 | Quest  | Enterprise System   | Password management system (Please refer to BT for more information)  | LIVE   | Internal |
| 89  | Microsoft Access   | Desktop Application | Core Office Product - Database creation tool (purchased via individual departments / how many and where they are aligned)   | LIVE   | Internal |
| 323 | Microsoft Access Runtime                                 | Desktop Application | A developer who owns Visual Studio Tools for Office can bundle his application (MDB files and any other support files) with Access 2003 Runtime and distribute it to as many users as necessary. The physical runtime files are included with Microsoft Office 2003 Professional Edition or Microsoft Office Access 2003. | LIVE   | Internal |
| 84  | Microsoft Internet Explorer                              | Desktop Application | Web browser   | LIVE   | Internal |
| 553 | Intranet (SharePoint One Bromley)                        | Enterprise System   | Bromley councils intranet/team sites - Microsoft SharePoint Technology  | LIVE   | Internal |
| 324 | Microsoft Office 2010 - Profession and Professional Plus | Desktop Application | Microsoft Office is the core productivity suite used within LB Bromley for Microsoft Windows.   | LIVE   | Internal |
| 92  | Microsoft OneNote  | Desktop Application | Core Office Product   | LIVE   | Internal |
| 94  | Microsoft PowerPoint                                     | Desktop Application | Core Office Product   | LIVE   | Internal |
|     | Microsoft Project  | Desktop Application | Core Office Product   |        | Internal |
| 98  | Microsoft Publisher                                      | Desktop Application | Core Office Product   | LIVE   | Internal |
|     | Microsoft SharePoint Designer                            | Desktop Application | Core Office Product   |        | Internal |
|     | Microsoft Visio  | Desktop Application | Core Office Product   |        | Internal |
| 554 | SharePoint extranet                                      | Enterprise System   | Bromley councils extranet sharepoint (2007)   | LIVE   | Internal |
| 580 | IDEA 2004  | Business System     | Data analysis software allows to compile information for numerous sources in different formats  | Unsure | Internal |
| 588 | CDR (Central Data Repository)(Data Warehouse)            | Business System     | Central Database Repository used to store data from desperate systems in a centralised location. At present, finance and personnel data are stored in the CDR.  | LIVE   | Internal |
| 629 | GCSX   | Enterprise System   | Outlook webmail used for web connection to Outlook - LBB Staff are granted permission to use it   | LIVE   | Internal |
| 85  | Microsoft Lync 2010                                      | Enterprise System   | Microsoft Lync 2010 is an instant messaging and telephony client, Bromley use this as the main telephony tool   | LIVE   | Internal |

|     |  |                     |   |      |          |
|-----|--|---------------------|---|------|----------|
|     | Citrix   | Enterprise System   | Software designed to facilitate secure access to applications and content.  | LIVE | Internal |
|     | Email / Exchange /Outlook  | Enterprise System   | Staff email   | LIVE | Internal |
|     | Espera   | Enterprise System   | Telephony software used with LBB lync to create call groups   | LIVE | Internal |
|     | Infoaware  | Business System     | Training website for ISD and GDPR   |      | External |
|     | One Identity   | Enterprise System   | Password Manager provides a simple, secure, self-service solution that enables end users to reset forgotten passwords, and unlock their accounts. Now your organization can implement stronger password policies while reducing help desk workload. With Password Manager, there's no need to sacrifice security to reduce costs. | LIVE | Internal |
|     | Safenet  | Enterprise System   | SafeNet Authentication Service (SAS) delivers fully-automated, highly secure authentication-as-a service with flexible token options  | LIVE |          |
| 215 | Confirm (Information Systems ISD)                                    | Key Business System | System used for IT procurement and payment  | LIVE | Internal |
| 562 | LBB Early Directories Manager (Bromley Families.org/infobromley.org) | Business System     | Information on local services i.e. Childcare for the public   | LIVE | Internal |
| 640 | Workforce eForms   | Business System     |   | LIVE | Internal |
| 641 | Workforce datamart   | Business System     |   | LIVE | Internal |
| 647 | iManager Integration (Systems Integration Solution)                  | Business System     | Integration middlewear (CRM and Confirm)  | LIVE | Internal |
| 651 | CRM Integration  | Business System     |   | LIVE | Internal |
| 567 | Workforce Administration DB  | Business System     | Used for workforce reconsolidation and reporting  | LIVE | Internal |
|     | E-forms - Workforce create/amend/delete LBB users                    | Business System     | Forms used to create/amend and delete LBB user accounts. Also used to provide access to systems and shares etc - access for LBB system Administrators only. The forms are presented in onebromley.  | LIVE | Internal |
| 117 | OpenGalaxy Fallback 2  | Business System     | Library system - also backup app - loaded onto the c: drive and used if the network goes down. The books loaned or handed back is recorded in this software on the c: drive. The system then updates to Open Galaxy via LPSN connection   | LIVE | External |
| 578 | Mcfee  | Desktop Application | Security software - Anit Virus discontinued (Sophos replaced this)  | LIVE | Internal |
|     |  |                     |   |      |          |
|     |  |                     |   |      |          |
|     |  |                     |   |      |          |
|     |  |                     |   |      |          |

| Sys ID | Title  | SharePoint Category | System Description   | System Ownership (Budget holder) | Primary Departmental Contact | Contact2    | 3rd Line | 4th Line | Who contacts 3rd Party | 2nd Line Tel Contact | 2nd Line Email Address | Type      |
|--------|--|---------------------|--|----------------------------------|------------------------------|-------------|----------|----------|------------------------|----------------------|------------------------|-----------|
| 584    | Bibliotheca (Intelligent) RFID Self-service system | Other               | Libraries self service system, the server is located at Central Library, 6th floor.  | RETIRED                          | RETIRED                      | Tim Woolgar |          |          |                        | Tim Woolgar          |                        |           |
| 627    | Envisionware (Library PNPC Booking Software)       | Business System     | Public pc booking system used by public in 9 libraries   | RETIRED                          | RETIRED?                     | Tim Woolgar |          |          |                        | Tim Woolgar          | 0208 313 3970          |           |
| 621    | Vubis Smart LIVE                                   | Business System     | The core product V-smart is an integrated web-based library system with modules for ordering, cataloguing, searching and lending. V-link is a generator of context-sensitive links. V-insight is a browser-based portal for statistical analysis and | RETIRED                          |                              | Tim Woolgar |          |          |                        | Tim Woolgar          |                        | Tim.Woolg |



| Systems Supplier has access to system                                   | Business System Supplier Address | Business System Supplier Helpdesk Telephone Number | Business System Supplier email | Does the system hold sensitive data?   | Please give details of any interfaces or feeds to other systems | What is the Impact if access to the system is lost?              |
|---|----------------------------------|--|--------------------------------|--|---|--|
| <a href="http://www.bibliotheque.com/">http://www.bibliotheque.com/</a> | Not at the moment. The           | Landmark House Station                             | +44 (0)161 498 1150            | <a href="mailto:support-uk@bibliotheque.com">support-uk@bibliotheque.com</a> | Yes - Kiosk units don't   | RFID tags, RFID reader, barcode reader                           |
| <a href="http://www.infor.com/">http://www.infor.com/</a>               | Yes                              | Infor, Unit 9, 400 Wood                            | Tel. (0)115 900 8007           | <a href="mailto:graham.troth@infor.co.uk">graham.troth@infor.co.uk</a>       | No  | 9 libraries will not be able to provide public computer service. |
|   |                                  |  |                                |  |   |  |

| Date Audited | Audit notes   | Notes                                | Sys ID | Title  | SharePoint Category | System Description   | Critical Application | Single User | Multiple Users | All Users | 3rd Support Service Hours | 1st Line | 2nd Line    | Primary Contact | Primary Contact2 | 3rd Line | 4th Line | Who contacts 3rd Party | 3rd Party Support service Hours | Wiki Article | 2nd Line Tel Contact | 2nd Line Email Address | Type                 |
|--------------|---|--------------------------------------|--------|--|---------------------|--|----------------------|-------------|----------------|-----------|---------------------------|----------|-------------|-----------------|------------------|----------|----------|------------------------|---------------------------------|--------------|----------------------|------------------------|----------------------|
| 20.06.18     | Only one kiosk under Council control. At Penge Library. All other equipment and systems transferred to GLL when the Library Service was commissioned out on 1 November 2017 |                                      | 584    | Bibliotheca (Intelligent) RFID Self-service system | Other               | Libraries self service system , the server is located at Central Library, 6th floor, supported by BT.  |                      |             |                |           |                           | S1       | Tim Woolg   | Tim Woolgar     |                  |          |          | Tim Woolgar            |                                 |              |                      |                        | Business S           |
| 20.06.18     | Can be removed. All equipment and systems transferred to GLL when the Library Service was commissioned out on 1 November 2017   |                                      | 585    | CALM Local Studies & Archive Management System     | Business System     | CALM system provide Archive record creation, staff interface, and public access interface, and public web access website.                          |                      |             |                |           |                           | S1       | LBB Librari | Tim Woolgar     |                  |          |          | Tim Woolgar            |                                 |              |                      |                        | Business S           |
| 20.06.18     | Can be removed. All equipment and systems transferred to GLL when the Library Service was commissioned out on 1 November 2017   |                                      | 627    | Envisionware (Library PNPC Booking Software)       | Business System     | Public pc booking system used by public in 9 libraries   | Yes                  | P1          | P1             | P1        |                           | S1       | LBB Librari | Tim Woolgar     |                  |          |          | Tim Woolgar            |                                 |              |                      |                        | Business S           |
| 20.06.18     | Can be removed. All equipment and systems transferred to GLL when the Library Service was commissioned out on 1 November 2017   |                                      | 117    | OpenGalaxy Fallback 2                              | Business System     | Library system - also backup app - loaded onto the c: drive and used if the network goes down. The books loaned or handed back is recorded in this | Yes                  | P1          | P1             | P1        |                           | S1       | Deskside S  | Tim Woolgar     |                  |          |          | Tim Woolgar            |                                 |              |                      |                        | Business S           |
| 20.06.18     | Not Libraries   | Tim do you know this one ?           |        | SuperHeat  | Desktop Application |  |                      |             |                |           |                           | S1       | Deskside S  | Tim Woolgar     |                  |          |          | Tim Woolgar            |                                 |              |                      |                        | Desktop Sc           |
| 20.06.18     | Remove. Redundant system not used for several years   | Need to check I have this as retired | 621    | Vubis Smart LIVE                                   | Business System     | is an integrated web-based library system with modules for ordering.   |                      |             |                |           |                           | S1       | Tim Woolg   | Tim Woolgar     |                  |          |          | Tim Woolgar            |                                 |              |                      |                        | Tim.Woolg Business S |

